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Jan. 11, 2007

David Hogan
Dario Designs
29 Bartlett St.
Marlborough, MA 01752

Dear David,

As we come to the end of our building project and start to occupy the facility, I want to express my thanks and appreciation for a job well done.

As project manager, I'm thrilled with the overall results. Even more so, I'm thrilled with the reaction of employees who see a new workplace that is comfortable, functional and beautiful. The expression I've heard most often is "wow" -- as an adjective, as an explanation of delight, and as a nod to you as lead architect and to the rest of the team at Dario Designs.

We traveled a long road from Master Plan to occupancy. Starting with the Master Plan and continuing through the bidding and the value engineering phases, I was impressed both with the thinking behind the process and detail of the process that sought to identify and quantify every aspect of the project.

It all resulted in a building and layout that fit our current needs and anticipate our future needs. It all resulted in the hiring of a general contractor who was perfectly suited for the task at hand. And, best of all, it all resulted in a project that was on time and on budget.

The project management help I received from you, Rick Hayden and Paul Coates through the last couple of years was much appreciated. You all helped me understand areas that were foreign to me. In sum, you made me a better project manager, thus making the project the huge success that it is.

Please extend my thanks and best wishes to everyone at Dario Designs.

Sincerely,

A handwritten signature in black ink that reads "Paul Briand". The signature is fluid and cursive, with the first name "Paul" being larger and more prominent than the last name "Briand".

Paul Briand
Director of Operations
Project Manager