

GEORGE R. HEARST III
PUBLISHER / CEO

June 5, 2009

To whom it may concern,

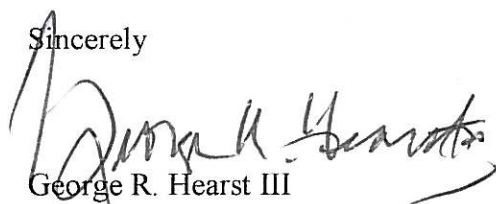
Dario Design has teamed with the Times Union as consultants and architects for several years, consistently demonstrating their expertise handling projects of various sizes and scopes.

Great people and their attention to detail and knowledge of our business is what makes Dario an industry leader. Dave Hogan and Dave Ehrhardt were assigned to our projects, and they took the time to understand our people and process, and in doing so created a team atmosphere that delivers on deadlines and extracts critical operational information.

Their ability to document and explain findings in a manner understood by all levels in the organization truly shows their understanding and excellent communication skills. In addition, their findings are grounded in reality with applicability to our operations.

Behind the scenes, there were many others working on deadline-oriented drawings, operations plans and information requests. The breadth of knowledge of the entire Dario team is excellent and I would recommend them without hesitation.

Sincerely



George R. Hearst III
Publisher