

Austin American-Statesman

Robert L. Tucker
Vice President of Operations

June 10, 2009

Mr. David Hogan
Dario Designs, Inc.
29 Bartlett Street
Marlboro, MA 01752

Dear David:

The Austin American-Statesman & Dario Designs have just completed a building expansion which included the addition of 67,000 sq ft of manufacturing space and renovation to our South Congress Avenue facility. The expansion allows the Statesman to more efficiently handle raw materials, printed products and meet the growing needs of our Advertisers and Subscribers.

From the selection process of an Architect/Engineering firm through completion of the packaging expansion project Dario Designs provided consulting, design and project management expertise and the willingness to render excellent customer service.

The Dario team of professionals blended and interfaced well with the larger team of Contractors, Equipment Vendors and Client Representatives.

Weekly Owner/Architect/Contractor progress meetings (49 in all) were problem solving and informational discussions where your folks made numerous suggestions that resulted in both cost and time savings.

From a personal standpoint you and Dario acted as tremendous sounding boards through the entire process. Most newspapers only do one building project every 15 to 20 years and with your firm doing 6 to 10 projects a year having guys like you around was a big help.

From a client standpoint we could not ask for a better project, it was on-time, under budget and we gained new friends along the way.

Thank You David, Dario and David for all your efforts to make our packaging expansion successful.

Best Regards,



Bob Tucker