

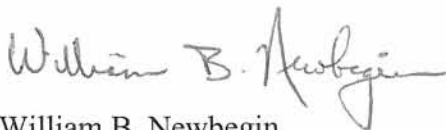
June 30, 2004

Dear Dario,

After being in our new facility a year, I would like to take this opportunity to congratulate you for a job well done. Having never been through a major building project before, I was forced to learn a lot in a short amount of time. You and your team were very helpful in guiding us through this process and were always there when needed. Even today when I called for some post project advice, you provided valuable information at no cost. As you have so many times pointed out, I know I can call again because you guys really do believe in customers for life.

Your knowledge of newspapers proved invaluable, especially in light of the fact that we had to install a used press with incomplete documentation. I know you saved us both time and money with your expertise. In recognition of the complexity of putting a used press in an addition to an existing facility, we had our bumps along the way. Dario Designs always stood behind their work and bent over backwards to keep us happy. Your advice, attitude and professionalism was impeccable. A final benefit of working with Dario Designs was the fact that I solidified a friendship with you and gained another friend in David Ehrhardt. I would be more than happy to recommend Dario Designs to any customer seeking architectural and engineering services.

Very truly yours,



William B. Newbegin
Director of Operations