

The Republican.

DAILY AND SUNDAY

May 24, 2004

Mr. David Hogan
Dario Designs Inc.
205 Walnut Street
Framingham, MA 01702

Dear David:


The remarks we hear when people see our new production facility range from "absolutely beautiful" to "your building rivals any other production facility in the country." Although we are pleased to hear such wonderful compliments on the building design, we are equally pleased that the team at Dario Designs designed a very functional building that continues to help us reach our productivity and quality goals.

On many occasions it would have been much easier for you to tell us what we wanted to hear; instead, you always told us what you believed to be the correct course of action. Thank you for taking that approach, because if you had not, the result would not have been such a beautiful and functional production center.

Your staff handled the complex planning required to construct an addition to an operating production facility, in a downtown location, effectively and efficiently. We were on a very tight schedule, and the production center was ready when the new presses and packaging center equipment started to arrive.

From the beginning you have accomplished everything that you promised and more! It has been a privilege working with all the staff at Dario Designs.

Sincerely yours,



James C. Foley
Production Director

Springfield, Massachusetts 01103