

Kalamazoo Gazette

401 S. Burdick Street ■ Kalamazoo, MI 49007 ■ (269) 345-3511

March 26, 2004

Dear Dario:

I wanted to write you this letter and thank you for providing the Kalamazoo Gazette with a wonderful new production facility. We have been in the production facility for nearly 6 months and I can honestly say that hardly a day goes by without someone from the community or internally at the Gazette commenting positively about the design and layout of our new facility.

More important to me was the cost, quality, and function. The cost was lower than my expectation, the quality was excellent and the functionality of the production facility has been great.

There were some bumpy roads along the way, as is the case with any downtown project of this complexity and magnitude. But, you guys kept your word throughout the project and stood behind your work. The project had its difficult moments, but in my opinion Dario Designs always had the Kalamazoo Gazette's best interest in mind. Working with Dave Hogan, Rick Hayden and you was a very positive experience.

I learned a lot during the project, gained confidence in your company, and most importantly, made a friend.

Thank you and congratulations for a job well done. Feel free to have any prospect contact me for a reference; I assure you they will like what they hear.

All the best,



Thomas J. Sewall
Production Director
Kalamazoo Gazette