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June 5, 2002

Mr. Dario DiMare President Dario Designs 205 Walnut Street Framingham, MA 01702

Dear Dario,

Some time has passed since we added a new press, warehouse and office space to our plant in Hudson. I would be remiss if I didn't express my appreciation to you for your company's contribution to that effort.

We used a local architect to manage the dramatic expansion, but the advice and drawings you provided in advance of that work proved invaluable. Work flow among newsprint delivery, commercial printing, inserting and distribution are greatly improved as a result. Further, we are booking a record amount of commercial business, which we can handle efficiently and effectively due to the layout.

Moreover, I would like to commend you on the company culture you and your associates have created at Dario Design. I have come to know how important ethical and moral decisions are to your firm, and that foundation serves you—and your customers—well. Please feel free to use me as a reference on future work; I am an enthusiastic believer in you and Dario Designs.

Sincerely,

Terrence L. Williams