

# THE WALL STREET JOURNAL.

P.O. Box 300  
Princeton, NJ 08543-0300  
609.520.4111 Fax: 609.520.4104

**DOW JONES**

May 24, 2002

Mr. Dario Dimare  
President  
Dario Designs Inc.  
205 Walnut Street  
Framingham, MA 01702

Dear Dario:

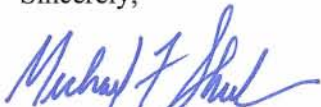
As you know, *The Wall Street Journal* began using its expanded color press capacity in January of 2002. Dario Designs played an important and vital role by handling the design and construction oversight at twelve Wall Street Journal printing plants. Your staff's skill and expertise in planning and overseeing the execution of multi-phase construction projects that are integrated around press equipment installation and commissioning is most excellent. We never lost a day of production capacity or a page of capacity at any of the plants where you performed your services.

Dow Jones & Company cannot say enough about the quality and timeliness of your firm's work and results. Your staff worked closely with us to coordinate this work across 12 of our 17 printing plants, where, in most cases, we first enlarged the RTF end of the building to accommodate our goal of making the existing presses uniformly configured, and then expanded the nose-end to add two 4/4 color tower units on 19 presses. Despite a large number of plants to coordinate, Dario Designs was able to prepare all designs and establish a construction schedule that stayed well ahead of the ready-for-installation dates, even when Dow Jones accelerated the project schedule in order to fast-track a few of the "last" plants. Your firm responded quickly and completed the Denver and Seattle facilities well ahead of the press equipment installation.

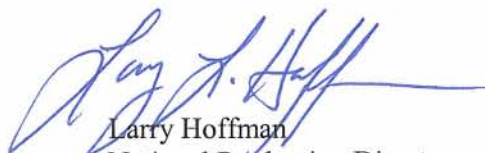
Throughout the design and construction process at *The Wall Street Journal* printing plants the staff at Dario Design worked closely with both our national staff and plant production departments in a professional, customer oriented manner. The professionalism demonstrated by your staff assisted our production management team to handle both the large and small challenges that they faced staying ahead of our very aggressive construction and installation schedule.

Dario, we thank you on behalf of Dow Jones & Company and particularly The Wall Street Journal Production Department for your contribution to our press expansion project. Please extend our compliments and thanks to your colleagues for a job well done!

Sincerely,



Michael F. Sheehan  
Vice-President Production  
The Wall Street Journal



Larry Hoffman  
National Production Director  
The Wall Street Journal