Gordon Black President

May 9, 2002

Mr. Dario Dimare President Dario Designs, Inc. 205 Walnut St. Framingham, MA 01702

Dear Dario:

It's been almost two years since we have moved into our new building. I can honestly say that not a single day has gone by without someone making a positive comment about it. Customers, community leaders, employees and visitors alike are universally impressed with the design and quality of the facility. And we get regular requests from community organizations to hold their events in the great hall.

From a management standpoint, the functionality and efficiency of the design is outstanding. In short, it's a wonderful work environment. After many months in operation, we have found very little that we would have done differently. I find that both gratifying and amazing.

You and your team were great to work with, too. Hogan, Billy, Murphy and the gang are first class professionals. Please pass on my regards to all.

Dario, when you get back out in our neck of the woods, please stop by and see us. And thanks for all you've done.

Cordially,

Gordon Black President