East Oregonian Publishing Company

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July 29, 1999

Dario D. D. DiMare, AIA President Dario Designs Inc. 116 Middle Road Southborough, MA 01772

Dear Dario:

With the final plan books in hand, I am reminded of the need to say "thanks for a job well done." I consider our decision to use your firm and your process one of the better ones I've made in my tenure here.

Your Master Planning Process has given us the kind of careful, well informed and organized look at our likely future we had hoped for. Already, it has been useful in real estate acquisition decisions. It will make our capital budgeting and facilities planning better for many years.

I want also to compliment your staffers, all of whom have been a pleasure to work with and quite knowledgeable of our industry and its special needs.

Best regards;

C.K. Patterson

Corp. General manager